

One Roof Leicester

# Achievements 2022–23



## Our Mission

To support single people who are homeless in Leicester, to **recover, reset and rebuild** their lives in a **safe and stable home**

### – One Roof Homes

A place individuals can call home and are supported by local communities

### – One Roof Moves

Supporting residents who have secured permanent accommodation create their forever home

### – Winter Provision

Offering accommodation and support during the winter months

### – Emergency Accommodation

B&B is offered when no other accommodation is available

### – One Roof Food

Providing emergency food parcels to residents and other vulnerable individuals and families in Leicester

We are **compassionate, non-judgemental** and **person centred**

# Projects and Activities



Our key projects and activities for the year were as follows:

## ORL Strategy

Through funding and support we received from Weston Charity Award we were able to access the Pilotlight 360 Programme. This has resulted:

- in a new five year strategy
- a new staffing structure
- a new logo, marketing material and website design



*It's satisfying to see positive results from the volunteering I do, both as a gardening and practical volunteer. It makes me feel better and much more positive in myself."*

Cliff, volunteer

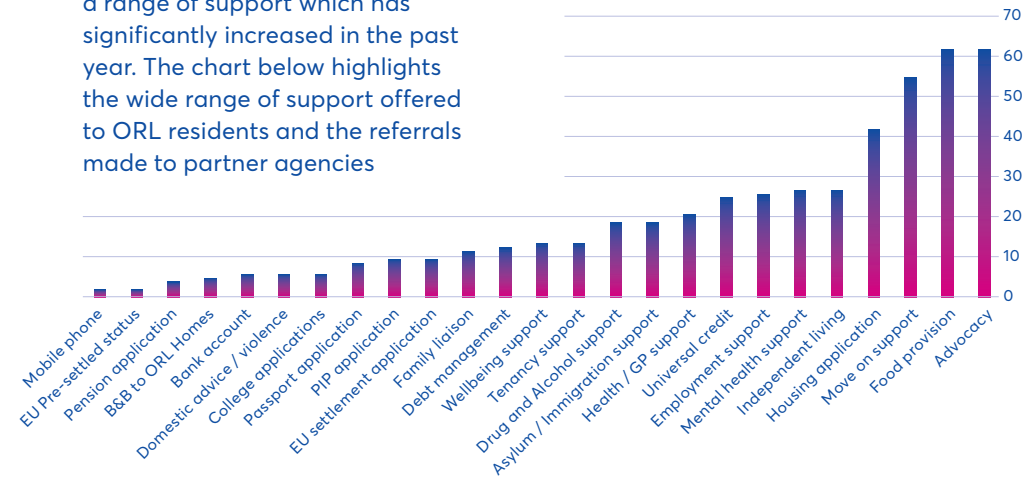
## ORL Homes

We acquired 1 more house – accommodating 2 more residents. We now have 11 houses which can accommodate 39 individuals. 2 houses are exclusively for women

- We accommodated 60 residents in an ORL Home, a 25% increase on the previous year
- 41 men and 19 women were provided with accommodation
- We provided over 12,000 nights of accommodation to residents in ORL Homes
- Residents stayed an average length of 202 nights, a reduction on the year before.
- Our room occupation rate remained high at 89%
- 22 residents stayed with us on a compassionate bed space at nil cost as they had limited eligibility to benefits, housing or employment. These residents also received a weekly compassionate payment, food and toiletry parcels.
- 20% of our residents had their rent reduced or waived whilst they suffered financial hardship

## Support for residents

The housing support team offer a range of support which has significantly increased in the past year. The chart below highlights the wide range of support offered to ORL residents and the referrals made to partner agencies



## One Roof Moves

- We supported 24 residents to move from an ORL Home into social housing, the private rented sector, returned to family, to other homeless projects in Leicester or elsewhere in the country
- All of our residents who moved into their own tenancy were supported with preparing and furnishing their new homes
- We helped create forever homes by providing new carpets, purchasing electrical items including cookers, fridges, kettles, toasters, irons, supplying furniture including beds, sofas and providing soft furnishing and cutlery and crockery.

## Winter Provision

- During the winter of 2022-2023 we accommodated 32 individuals
- Of these 32, 17 individuals were accommodated in ORL Homes and 15 accommodated in B&Bs
- 4 individuals were moved from B&B accommodation to an ORL Home



# Projects and Activities

## Emergency Accommodation (B&B)

- During this period we provided B&B accommodation for 20 individuals
- We paid for 252 nights of B&B accommodation
- All B&B accommodation was due to the vulnerability of the client or lack of accommodation elsewhere

## One Roof Food

### In partnership with Graceworks.

- We provided a weekly food parcel containing a range of fresh and non-perishable food to every resident living in an ORL Home
- In addition, we provided food for single people and families who were referred to us by partner agencies.
- 4,000 food parcels were delivered to residents and non-residents
- The partnership with Islamic Relief UK meant 750 additional food parcels were delivered to partner agencies to distribute to their clients. Recipients of these parcels included Centre Project, Housing Network and Afro Innovation Centre

## Volunteers Support

- Our volunteers provided over 3,000 hours of their time
- Our volunteers us with the following:
  - Property maintenance
  - Gardening
  - Food deliveries
  - Befriending residents
  - Fundraising
  - Donations
  - Marketing and publicity
  - Website development and maintenance



## Partnerships

- We have strong working partnerships with Leicester City Council Housing and Homelessness departments, British Red Cross, Y support and advice project, Afro Innovation Centre, The Bridge Leicester, Open Hands, Help the Homeless, Triangle project, Homeless Mental Health, Inclusion Health service and other Homelessness services.
- We receive referrals and work closely with our partners to provide holistic support to our residents.
- We are a member of the Leicester Homelessness Charter, Homeless Link, Housing Justice and NAACOM – the 'No Accommodation Network' for destitute asylum seekers. Membership enables us to access support, training, resources, funding and networking opportunities



*The day I went to One Roof I was crying because I had been evicted from my home. They helped me so much, when I left I was so happy, I have a flat because they helped me sort everything out."*

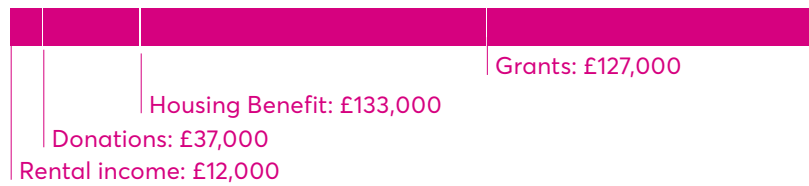
**Kalpna**

# Finances

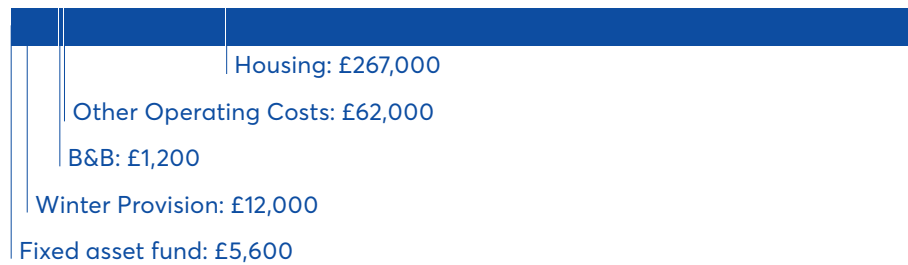


# Our plans for the future

## Income



## Expenditure



## Our funders



## Over the next year, we plan to:



Continue to promote the ORL homes project to prospective investors



Continue to collaborate with other organisations involved in tackling homelessness



Continue to train and develop staff, volunteers and trustees



Continue and develop the support residents receive both by ORL staff and from local communities



Raise the profile of ORL to increase donations



*I'm so grateful for food volunteers deliver to us every week. Without it we would struggle and my children would have to go hungry. When they are properly fed the kids are happy. Thank you."*

**Paula**



# Standing order



I would like to make a regular gift by standing order to One Roof Leicester.

£5     £10     £20     Other

Each month starting on this date: \_\_\_\_\_ until further notice

My details are:

Name:

Address:

Postcode:

Sort code:      Account no:

To the manager of:

Bank:

Address:

Postcode:

Please pay The Co-operative Bank PLC, 1 Balloon Street, Manchester M60 4EP.  
Account: One Roof Leicester, Sort code: 08-92-99 Account number: 65807662

Signed:

I am a UK taxpayer.  
Please claim Gift Aid.

*giftaid it*

Date:

I want all donations I have made in this tax year and all donations in the future to qualify for Gift Aid until I notify you otherwise.

Once completed, please return to:

One Roof Leicester, 65 Regent Road, Leicester LE1 6YF

Charity No: 1159018