



One Roof Leicester

**Empowering communities to help people who are homeless rebuild their lives**

# ORL Achievements 2021/22

**We provide accommodation, support and advice** to

people who are homeless, destitute refugees and refused asylum seekers. We want to give people a home and feel part of the community they live in. Our projects are designed to encourage local communities and faith groups to be actively involved in helping individuals to find routes out of homelessness.

## Our projects include:

- **One Roof Homes**  
A place individuals can call home and are supported by local communities
- **One Roof Moves**  
Supporting residents who have secured permanent accommodation create their forever home
- **Winter Provision**  
Offering accommodation and support during the winter months
- **Emergency Accommodation**  
B&B is offered when no other accommodation is available
- **One Roof Food**  
Providing emergency food parcels to residents and other vulnerable individuals and families in Leicester
- **Navigator role**  
Supporting individuals who have experienced rough sleeping to rebuild their lives

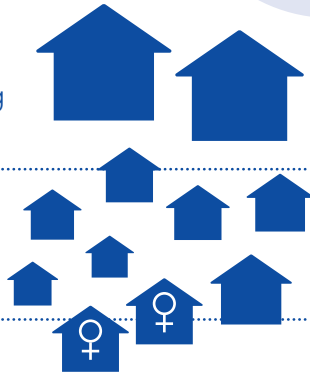
## • One Roof Homes

### Our Houses

We acquired 2 more houses – accommodating 6 more residents

We now have 9 houses which can accommodate 34 individuals

2 houses are exclusively for women



*"I'm highly grateful for the delivery of food. My family appreciate this good gesture from you. The kids are happy. We all are happy. Thanks a lot."*

**Amina**

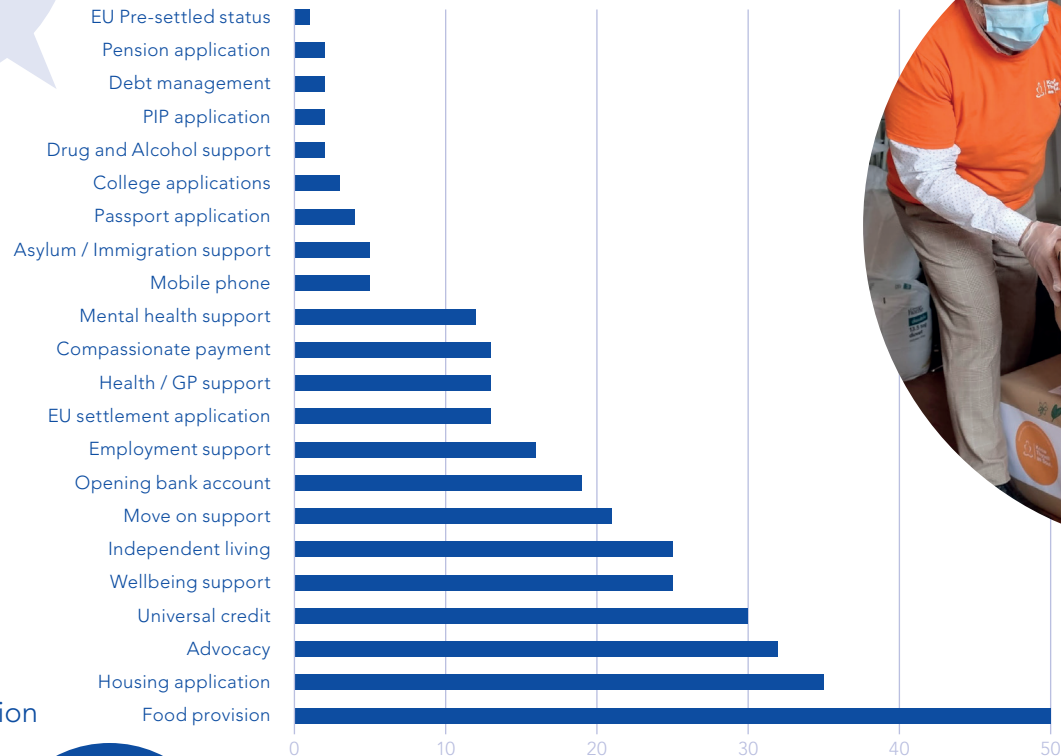
### ORL Homes

- We accommodated 50 residents in an ORL Home
- 41 men and 9 women were provided with accommodation
- We provided over 10,000 nights of accommodation to residents in ORL Homes
- Residents stayed an average length of 218 nights
- Our room occupation rate remained high at 92%
- We supported 21 residents to move from an ORL Home into social housing, the private rented sector, returned to family, to other homeless projects in Leicester or elsewhere in the country
- 21 residents stayed with us on a compassionate bed space at nil cost as they had limited eligibility to benefits, housing or employment. These residents also received a weekly compassionate payment/subsistence allowance

over  
**10k**  
nights



## Support for residents



*"I honestly feel that without One Roof's help I would be dead in a flat now as no one else was helping me."*

**Freda**

## • One Roof Moves

- We supported 26 residents and non-residents to move into independent living
- Everyone who moved was supported with preparing and furnishing their new homes
- We helped create forever homes by providing new carpets, donating electrical items including cookers, fridges, kettles, toasters, irons, supplying furniture including beds, sofas and providing soft furnishing, cutlery and crockery

## • Winter Provision

- During the winter of 2021 / 22 we accommodated 16 individuals
- We moved 5 of these individuals from B&B accommodation to an ORL Home
- We supported 5 individuals with finding and moving into a permanent home

## • Emergency Accommodation (B&B)

- During this period we provided B&B accommodation for 23 individuals and 2 families
- We paid for 527 nights of B&B accommodation
- All B&B accommodation was due to the vulnerability of the client or lack of suitable accommodation elsewhere

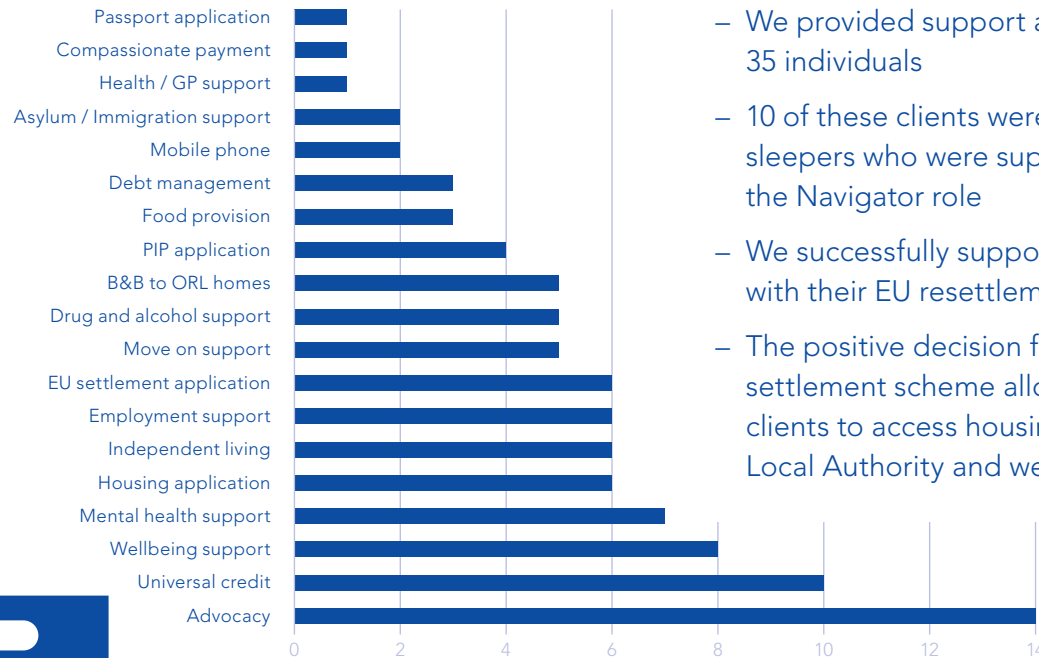
## • One Roof Food

In partnership with Graceworks.

- We provided a weekly food parcel containing a range of fresh and non-perishable food to every resident living in an ORL Home
- In addition, we provided food for single people and families who were referred to us by partner agencies.
- 4,000 food parcels were delivered to residents and non-residents
- The partnership with Islamic Relief UK meant another 750 food parcels were delivered to partner agencies to distribute to their clients. Recipients of these parcels included The Bridge, Centre Project, Housing Network and Afro Innovation Centre

**4,000**  
food parcels  
delivered

## Support provided to Non-residents



- We provided support and advice to 35 individuals
- 10 of these clients were rough sleepers who were supported via the Navigator role
- We successfully supported 6 clients with their EU resettlement application
- The positive decision from the EU settlement scheme allowed these clients to access housing from the Local Authority and welfare support

## • Volunteers Support

- Our volunteers provided over 3,000 hours of their time
- Our volunteers help us with the following:

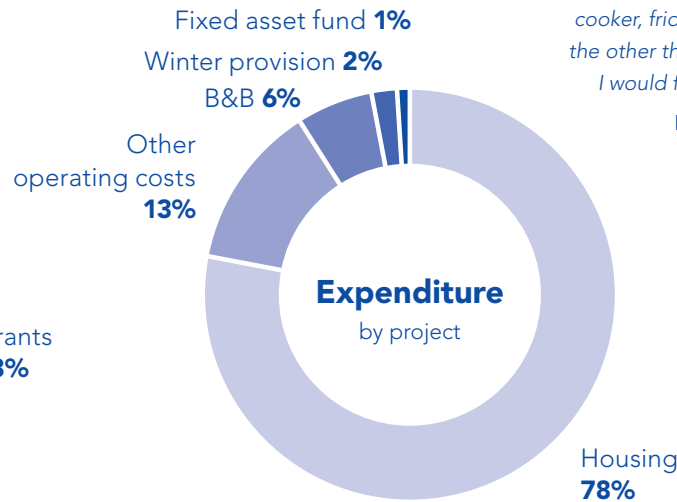
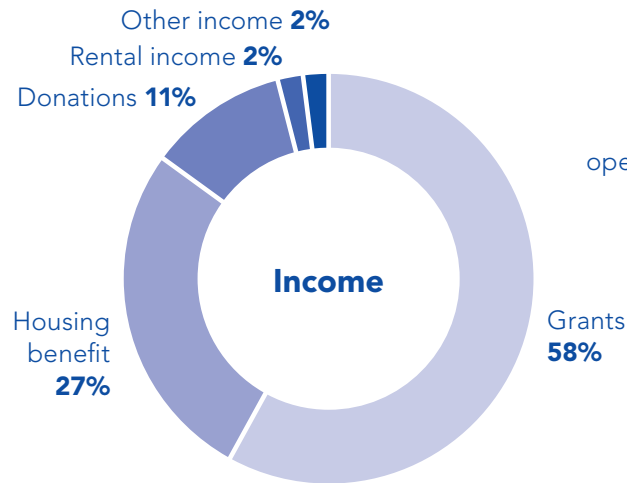
- Property maintenance
- Gardening
- Food deliveries
- Befriending residents
- Fundraising
- Donations
- Marketing and publicity
- Website development and maintenance



*"I love volunteering with One Roof Leicester because it allows me to do something practical to make a difference to the lives of others less fortunate and those without a voice."*

**Masood**

## • Our finances



"Within two weeks of getting my keys, the team got carpets for me, they bought me a cooker, fridge, a bed, an all the other things I needed so I would feel at home."

Philip

## • Plans for the future

Through the Garfield Weston Award we have been working with a team from Pilotlight to review and develop a new 5 year strategy. Whilst we work on the new strategy we will continue to support people who are homeless.

### Over the next year, we plan to:

- Purchase a third ORL property
- Continue to promote the ORL homes project to prospective investors
- Continue and develop the support residents receive both by ORL staff and from local communities
- Continue to collaborate with other organisations involved in tackling homelessness
- Raise the profile of ORL to increase donations
- Continue to train and develop staff, volunteers and trustees

### Funders

