



One Roof Leicester

Empowering communities to help people who are homeless rebuild their lives

ORL Achievements 2020/21

We provide accommodation, support and advice to

people who are homeless, destitute refugees and refused asylum seekers. We want to give people a home and feel part of the community they live in. Our projects are designed to encourage local communities and faith groups to be actively involved in helping individuals to find routes out of homelessness.

Our projects include:

- **One Roof Homes** – a place individuals can call home and are supported by local communities
- **Emergency Accommodation** – B&B is offered when no other accommodation is available
- **Navigator role** – supporting individuals who have experienced rough sleeping to rebuild their lives

Response to Covid Pandemic

- Safely closed the night shelter
- Working in partnership with LCC ensured every client on the night shelter was provided suitable self-contained accommodation
- Increased ORL Homes from 4 properties to 8
- Restructured staffing to reflect the closure of the night shelter and the increase in ORL Homes
- Worked with local agencies including Inclusion Healthcare, Homeless Mental Health services, day centres and LCC to ensure all residents remained safe
- Ensured all residents were given the Covid vaccination
- Ensured all residents and staff had PPE
- Campaigned for the 'Everyone In' initiative to continue

Our achievements

Our Houses

We had **4** houses before lockdown, accommodating 12 individuals.



We now have **8** houses which can accommodate 28 individuals



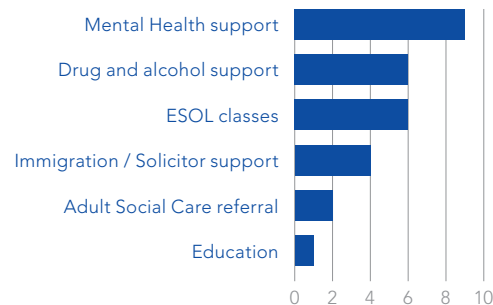
ORL Homes

- **34** have been provided with accommodation and supported
- **29 men and 5 women** have been provided with accommodation
- Residents have been provided with over **6,200 nights** of accommodation
- The average length of stay is **180 nights**
- **6** former night shelter guests who were given temporary accommodation by LCC under the Everyone In initiative later moved into an ORL Home
- **11** residents have been supported to move on from an ORL property into social housing, private rented sector, returned to family, to other homeless projects in Leicester or elsewhere in the country
- **9** residents stayed on a compassionate bed space at nil cost as they had no recourse to public funds (NRPF) or were ineligible to work. These residents also received a weekly compassionate payment/subsistence allowance.

Support Provided to Residents



Referrals for ORL Residents



Referral Agencies



"I came here on a spousal visa but I was being abused by my husband. One day it got so bad I left my home and slept on the streets, the Outreach Team found and referred me to One Roof. I am now in a One Roof home, I have benefits and I am looking forward to moving on."

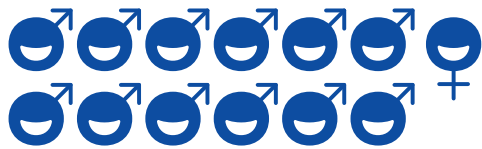
Zara



Our achievements

Non-resident Clients

- **13 individuals** were provided with support and advice – 12 males and 1 female



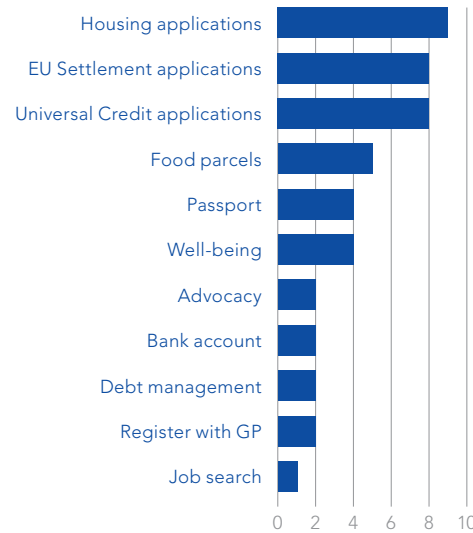
- **8** of these clients were rough sleepers who were supported via the Navigator role
- **5** clients were previous night shelter guests who were accommodated by LCC via the Everyone In initiative. These **6** individuals continued to be supported by ORL whilst in temporary accommodation
- Successful EU settlement applications were made for **8** clients
- The positive decision from the EU settlement scheme allows the client to access housing from the Local Authority and welfare support



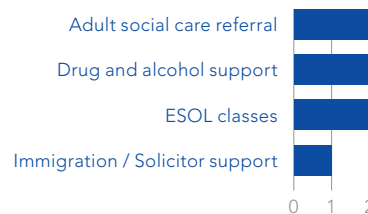
Emergency Accommodation – B&B

- During this period ORL provided B&B accommodation for **3** individuals for a total of **17 nights**
- All B&B accommodation was due to the vulnerability of the client
- There was a significant reduction in the use of B&B due to the increase in ORL Homes

Support Provided to Non-residents



Referrals for Non-residents



"The food I receive every week is a lifeline."

Patrick

Weekly Food Parcels

In partnership with Graceworks ORL provides weekly food parcels to ORL residents, individuals in emergency accommodation and other vulnerable individuals. The food packs contain a range of fresh and non-perishable food to ensure clients can prepare healthy nourishing meals.

Volunteers deliver the food hampers every week.

Over
2,500
food parcels delivered

"Helping deliver the food hampers gives me something to do and I love seeing the residents go through their box to see what treats have been included."

Anne

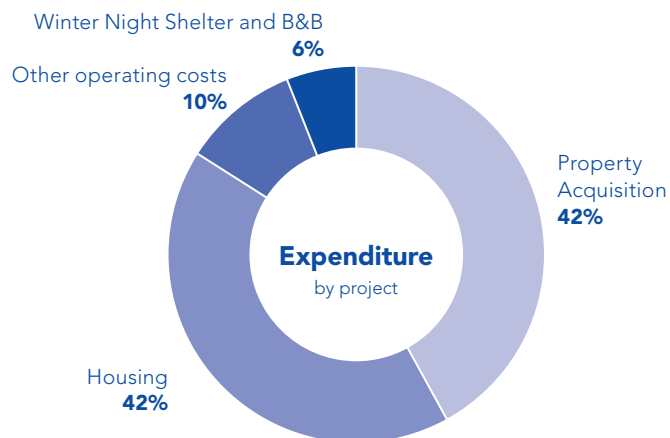
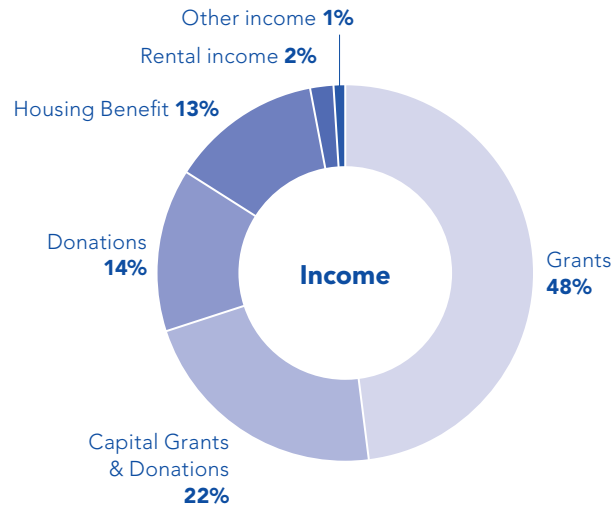


Our finances

Funders



LeicesterCity
In the Community



Plans for the future

The ORL trustees believe that to support people who are homeless into permanent accommodation and to end rough sleeping we need to continue to develop.

Over the next year, we plan to:

- Purchase a third ORL property
- Continue to promote the ORL homes project to prospective investors
- Continue and develop the support residents receive both by ORL staff and from local communities
- Continue to collaborate with other organisations involved in tackling homelessness
- Raise the profile of ORL to increase donations
- Continue to train and develop staff, volunteers and trustees



"For years I slept on the streets, I had no benefits and I couldn't get housing. I now have my own flat because Betty (support worker) helped to sort out my EU application."

Rijard